

WARRANTY CARD



Congratulations!

On making a superb choice for superb exteriors.

You have just bought the finest Exterior Grade Compact Laminates. As much as they reflect beauty, their light fastness property, revolutionary GLE technology and multi protection layer reflect strength. Hence, irresistible exteriors resist for long.

Promising you 12* years of Warranty.

Salient Features

- CHEMICAL RESISTANT
- ANTI GRAFITTI PROPERTY
- FIRE RETARDANT
- EXCLUSIVE RANGE
- COMPLEMENTING HARDWARE (RIVETS)
- LIGHT FASTNESS PROPERTY
- ENVIRONMENT FRIENDLY GREEN DNA

Storage

Storage of the panels on site should be horizontally on a flat wooden pallet under shade.

Installation Guidelines

- Box section size -
 - 38mm x 38mm x 2mm, and
 - 38mm x 75mm x 2mm (for area where two panels are joining)
- M. S. Brackets - Wind Load and Dead Load Brackets
- Rivets - Greenlam Standards Rivets
- Nut and Bolts - S. S.
- Framing Distance - Maximum 600mm for façade and 450mm for soft
- Rivet Distance - Have to maintain a distance of 450mm to 600mm
- Gap between panels - Minimum 6mm (horizontally & vertically both)
- Fasteners - Standard Fasteners as per requirement

WARRANTY FOR SAMRAT COMPACT HPL

Greenlam provides a warranty for the Exterior Grade Compacts ("Product") for a period of 12 years ("Warranty Period") subject to the following terms and conditions:

Limitation

The limitation of the warranty being given herein is the sole warranty for the following purposes, excluding all other warranties, whether expressed or implied:

- a) The Product shall meet the applicable manufacturing standards
- b) The Product shall not delaminate for the Warranty Period specifically meaning that there shall be no separation between the plies and their bonds
- c) The colour and/or shine of the exterior surface of the Product may fade or lighten by exposure to normal weather conditions of sun, rain and dust with a permissible limit as per international standard during the Warranty Period.

The aforesaid warranties are subject to the condition that the Product is installed in the external surface of a building in India, strictly as per the instructions for installation as provided with the Product.

CUSTOMER COPY

Registration No: _____

Purchase Details

Invoice No.: _____

Execution Agency: _____

Dealer / Firm Name: _____

Date: _____

No. of Boards: _____

Dealer / Firm Stamp

Customer Details

Name: _____

Address: _____

Pin No.: _____

Design No.: _____

SAMRAT PLYWOOD LIMITED
SCO No. 827, 1st Floor, NAC Manimajra, Chandigarh - 160101, INDIA

COMPANY COPY

Registration No: _____

Purchase Details

Invoice No.: _____

Execution Agency: _____

Dealer / Firm Name: _____

Date: _____

No. of Boards: _____

Dealer / Firm Stamp

Customer Details

Name: _____

Address: _____

Pin No.: _____

Design No.: _____

SAMRAT PLYWOOD LIMITED
SCO No. 827, 1st Floor, NAC Manimajra, Chandigarh - 160101, INDIA

Exclusion of Warranty

- Further, the warranty being provided by SAMRAT herein does not apply to the instances, including but not limited to the following:
- a) Any damage to the Product due to any defect in the walls, structure, foundation of the building where the Product is being installed
 - b) Improper installation of the Product deviating from the strict instructions provided by SAMRAT
 - c) Any damage to the Product due to causes other than normal weather conditions in the nature of hailstorm, earthquake, fire, flood, tornado and any other Act of God
 - d) Any damage to the Product due to termite, mould, fungi, algae, bacteria, water seepage, rot, decay in the Product due to defects in the structure of the building where the Product is being installed
 - e) Any damage to the Product due to impact of foreign objects
 - f) Any damage to the Product due to negligence, mishandling of the Product by the end user or his agents
 - g) Any use of the Product other than for the specific purposes for which it has been sold to the end user
 - h) Any damage to the Product due to improper storage by the end user
 - i) Any act or omission or negligence or nuisance caused by any third party

Liability of SAMRAT

In case of any defect or damage in the Product covered by the sole warranty being given herein, SAMRAT may replace the Product at its sole discretion, after being satisfied that the defect or damage is covered by the sole warranty. In case of such replacement being provided by SAMRAT, SAMRAT shall only be liable to provide a new Product for installation and shall not be liable:

- a) To pay for any costs of removal of the defective or damaged Product;
- b) To pay for any costs for re-installation of the new Product;
- c) To pay for any labour costs;
- d) To pay for any costs and/or replacement of the frame or structure or any hardware supporting the Product.

Notice

In the event that the end user notices any defect or damage in the Product which is expressly covered by the sole warranty herein, the end user shall be liable to intimate SAMRAT of such defect or damage within 30 days of the same.

All claims or notices in this matter must be accompanied by the purchase invoice or receipt.

SAMRAT shall inspect the claim and the end user shall not be entitled to make any repair or rectification to the Product pending such inspection.

Within 30 days of inspection by SAMRAT, SAMRAT shall intimate its decision/report to the end user and the decision of SAMRAT in this regard shall be final and binding.

In the event SAMRAT comes to the conclusion that the Product shall be replaced by itself, SAMRAT shall provide the new Product within 30 days of intimating its decision/ report to the end user.

For SAMRAT COMPACT HPL fading and delamination warranty only valid if installation was done according to company's norms, as mentioned in the Installation Guidelines

Severability

In the event any term or part herein is held to be illegal, unenforceable or invalid, then said term or part shall be struck and all remaining terms shall remain in full force and effect.

Resolution of Disputes

The end user expressly agrees that all disputes or differences between the parties hereto arising out of or relating to the terms herein shall be referred to Arbitration before a sole Arbitrator to be nominated by SAMRAT. The provisions of the Arbitration and Conciliation Act, 1996 as amended from time to time, shall apply to the arbitration between the parties. The award of the Arbitrator shall be final and conclusive and binding upon the parties. The arbitration proceedings shall be conducted in English language and any award shall be rendered in English. The venue of arbitration shall be at New Delhi. The courts of Delhi and no other shall have exclusive jurisdiction over the matter.

*Climatic conditions across geographies may affect the product performance. Hence, warranty will vary across countries. Contact business manager for more details.